



To become QualityPro, a company must certify that it:



- Has job applicants fill out an application
- Conducts interviews before hiring
- Checks references
- Conducts criminal background checks
- Conducts motor vehicle records checks
- Has a drug-free workplace policy
- Meets minimum insurance policy requirements
- Meets QualityPro company service vehicle standards
- Has a standard dress policy
- Has an on-the-job safety policy
- Advertises according to QualityPro standards
- Has a termite warranty/service agreement that meets requirements
- Has a customer communications policy
- Ensures employees are tested and trained to the highest industry standards.
- Provides an IPM information sheet to consumers
- Practices proper pesticide handling
- Has ensured that technicians and sales employees pass a state administered or QualityPro exam
- Agree to complaint-triggered audits ensuring adherence to QualityPro guidelines